

Leigh Florist, LLC.
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Floral Preservation Terms & Conditions

Leigh Florist is designing, for you, a custom floral art created from your fresh flowers preserved and dried. Each design is as unique as the flowers and mementos you provide to us. Through a combination of science and art, we provide our clients with the finest quality floral design. We have set certain terms and conditions to give you a better understanding of the preservation and design process as well as the payment procedures.

Deposit and Payment

A deposit of \$200.00 is required for shadow box designs and a \$100.00 deposit is required for pressed flower designs when we receive your flowers to be preserved. This will be deducted from your total purchase. Your final balance will be due 10 weeks after the date we receive your bouquet or upon completion of the design..

Third Party Orders

If you are delivering the flowers and you are not the owner of the flowers, then you take responsibility on behalf of the owners in making this agreement and informing the owners of the terms and conditions of this agreement.

Our Drying and Designing Process

The entire drying process takes between 8-10 weeks to complete. Upon receipt of your bouquet, we trim all flower heads from the stems. This will allow all flowers to be dried individually. This is a necessary process to ensure all moisture is taken out of the blooms. After the drying process, the flowers will be assembled back together in the bouquet shape or free form design. If you have ordered a pressed flower design, the flowers will be pressed flat during the drying process so they can be pressed between the matte and glass for final design. Within one month from the day we receive your flowers, you will need to select your design options (frame color and floral arrangement to be designed). You can make these selections via email, over the phone or you can setup a consultation to come in and meet with us to discuss options. At this time you will provide any mementos to us that you would like to incorporate into your design. Mementos can be provided to us by mail or can be brought directly to our shop. If we have attempted to contact you (by phone and/or email) to make your design selections and have not received a response within 3 months of your flower drop off date, your flowers will be considered abandoned and will become property of Leigh Florist, LLC. After your flowers have been dried, we will select the best flowers to use in your custom display. Leigh Florist, LLC. Reserves the right to substitute with matching flowers if needed due to damage of original flowers. Leigh Florist shall not be liable for any additional damages. During the drying process, Leigh Florist cannot

guarantee that flowers will retain their natural color. Color enhancement may be used if needed. All bouquets are disassembled so each flower can be individually dried to ensure 100% moisture removal. After we disassemble the bouquet, we complete a quality check on all blooms. If there are any signs of mold or significant bruising, we will contact you to inform you that certain flowers will need to be replaced. Flowers that do not dry well or turn brown when dried are tulips, gardenias, stephanotis, orchids (certain varieties, daisies, birds of paradise, anthurium, green plants and certain filler flowers - these blooms may need to be replaced with artificial blooms. In the 3D shadow boxes - bouquet design, wreath design and free form design – your flowers will maintain their original shape during the drying stages. Colors may vary from the original tones. For instance, white flowers tend to turn an ivory shade, while purples and oranges tend to deepen during the drying process. Certain shades of yellow will darken and reds will have a hint of plum. In pressed flower designs the flowers and/or petals will be flattened within the arrangement. This is an abstract design, and the look of the flowers will differ from how they looked as a whole bloom due to the shape being altered in the drying process and within the design. Due to the nature of the product, we cannot guarantee the quality of the blooms after 6 months from the initial drop off date if they have not been placed into a shadow box. If we have not heard from you in this time period, we would then officially consider your flowers abandoned, therefore becoming property of Leigh Florist. We are not responsible for any damage or failure of product after the product leaves our premises. We reserve the right to use photographs of your keepsake or any portion thereof for marketing and advertising.

Changes, Cancellations and Abandoned Orders

We will not be responsible for loss of flowers due to reasons including but not limited to acts of God, National Emergencies, acts of war or travel regulations and restrictions. Due to the customized nature of the design, all sales are final and no refunds will be issued. Any finished keepsake not picked up within 3 months after you have been notified will be considered abandoned and will then become the property of Leigh Florist, LLC to be used for displays or samples at our own discretion. It is the customer's responsibility to inform Leigh Florist of any changes to their contact information (phone number, address and/or email address).

Care and Longevity

Leigh Florist does not guarantee color or longevity of frames, glass, photographs, memorabilia, dried flowers or any other items. Color antiquing will naturally occur overtime, taking on a more mellow Victorian shading. Keep your preserved floral design out of moist areas (bathrooms, kitchens, outside porches, etc.) and out of direct sunlight to prevent deterioration and premature fading. To clean your frame use a cotton cloth and a non-ammonia cleaner.

Returns/Refunds/Exchanges

After receipt and acceptance of your dried floral design, all custom dried and/or preserved products are non-returnable and non-refundable.